

Action Plan

Contact all carers who replied with a "thank you" text

Add preferred clinician to the patient plan for continuity of care

Create more targeted, specific texts for our carers and send info throughout the year

Conduct annual carer audits

Contact those who left an additional feedback by phone and offer:
GP appointments
Referral to Live Well
Physio appointments
Information about Action for Carers

Prioritize carers for NHS Health checks

Organise Carers networking event in the practice. Contact Action for Carers to attend