Introducing Our New Al Receptionist

NHS

Merrow Park Surgery

Why the change?

We're improving the way we provide care – faster, fairer and easier.

What does it do?

- Answers your call straight away
- Confirms your identity
- Completes triage request forms
- Sends the information securely to practice



Safe, Secure & NHS Approved

- Meets strict NHS clinical safety standards
- Registered Class 1 Medical Device
 Your information stays secure and only helps us provide your care

Still want to speak to a person?

No problem. Our team is still here, and the Al will transfer you at any time – just ask.