



Derby  
Medical Centre

# HOW TO ORDER REPEAT PRESCRIPTIONS



If you take medicine regularly, you will usually have a repeat prescription. This means that you can order your medicine when you need it without having to see a GP.

**PLEASE NOTE:** If you do not have online access, you can order repeat prescriptions by completing a manual form available at reception. This is to protect patient safety so we have a clear audit trail.  
It also frees up phone lines for patients in need.

## Order using the NHS app or website

The [NHS app](#) is a quick way to access NHS services. Using the NHS app means you do not need to enter your personal details each time you contact the surgery. You can use your NHS account to order a repeat prescription. You will need the NHS app or your NHS account login details.

## Order using an online form

You can [order a repeat prescription using an online form](#). We recommend only using this form if you do not have access to other online services like the NHS app. You will need to provide the name of the medication and dosage.

## Nominating a pharmacy

When you order a prescription online, you can have your prescription sent electronically to a pharmacy of your choice to collect your medication. This is called a nomination



**PHARMACY**



Please allow up to 48 hours from your request for the prescription to be signed off & at the chemist. This does not include Saturday/Sunday or bank holidays when the practice is closed.