

DIGITAL RECALL SYSTEM

Your GP practice is working with Abtrace

Helping the practice manage routine health checks, reviews, and monitoring - so you are contacted when something is due.



Abtrace is a digital system that works alongside existing clinical records to help us identify patients who are due or overdue for important health checks, monitoring, and reviews. It allows us to manage these recalls more efficiently and helps us make sure patients are contacted at the appropriate time.



What does this mean for you

If you are due a routine health check, review, or monitoring appointment, you may receive a message from the practice inviting you to arrange this. You may also be asked to submit information online, including current smoking status or biometrics.

Depending on the type of recall, this may be regarding:

- Routine monitoring for long-term conditions
- Medication monitoring
- Vaccination invitations
- Blood tests and other monitoring
- Health checks and reviews
- Other routine care or information required

Where appropriate, the message lets you **book an appointment** or **submit information online**, at a time and day convenient for you.



Why we are introducing Abtrace

To make our recall system more proactive, organised, and reliable



Lists stay up to date

Recall lists are kept current, and patients who need contacting are identified efficiently.



Less manual searching

Previously, staff ran searches and worked through patient lists by hand.



More time for care

The team can spend more time focusing on your care, reducing the chance of missed monitoring.



What do you need to do

Nothing — unless we contact you.

Scan to login to the patient portal via NHS login, or head to patients.abtrace.com to see any pending requests from your practice.



- If you receive a message asking you to arrange a health check, blood test, review, or other appointment, follow the instructions in the message.
- If you have already had the test or review elsewhere, let us know so we can update your records.



Will my information be safe

Abtrace works alongside existing clinical systems, and is designed to read and update information within the practice's clinical record. Information from your medical record is only used to support your care.



NHS Digital approved



UKCA marked medical device



ISO 27001 information security



ISO 13485 medical devices



NHS Innovation Accelerator



Questions? If you have any questions about a recall message you receive, please contact the surgery.