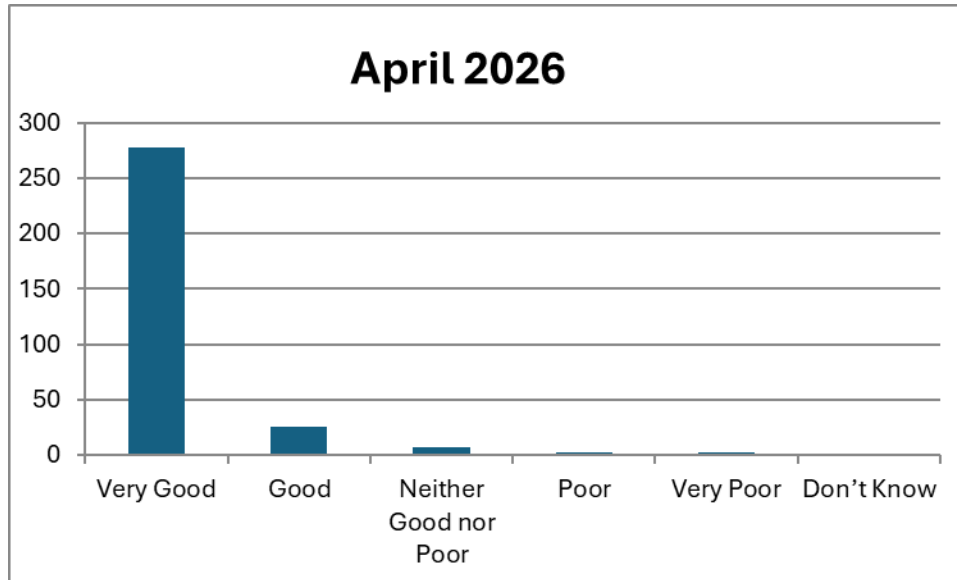


## Friends and Family April 2026– Results

The figures below were collected through the month of April 2026 in surgery.



### These are some of the comments we received.

<b>Very Good</b>	<b>278</b>
<b>Good</b>	<b>26</b>
<b>Neither Good nor Poor</b>	<b>7</b>
<b>Poor</b>	<b>2</b>
<b>Very Poor</b>	<b>3</b>
<b>Don't know</b>	<b>0</b>
<b>Total comments</b>	<b>316</b>

**Comments:** Was not informed previously that it was a fasting blood test.

**Comments:** First time that I've requested an appointment on my app, easy to do and then satisfied with my appointment outcome.

**Comments:** The doctor was very informative and apologised for the delayed appointment.

**Comments:** The receptionist and nurse on the phone were both friendly and got my daughter and appointment the same day.

**Comments:** Lovely midwife, very efficient and on time

**Comments:** Appointment didn't go ahead as I was late as nowhere to park.

**Comments:** My 1st appointment with Dr Gilani after many years of excellent care under Dr Bowns. I found Dr Gilani to be very capable, professional, competent and easy to talk to. She injected both my shoulders with little to no discomfort. I look forward to many years of her care.

**Comments:** Having had telephone interview with nurse B, and explaining that I had become ill again, she really helped in my appointment the same afternoon.