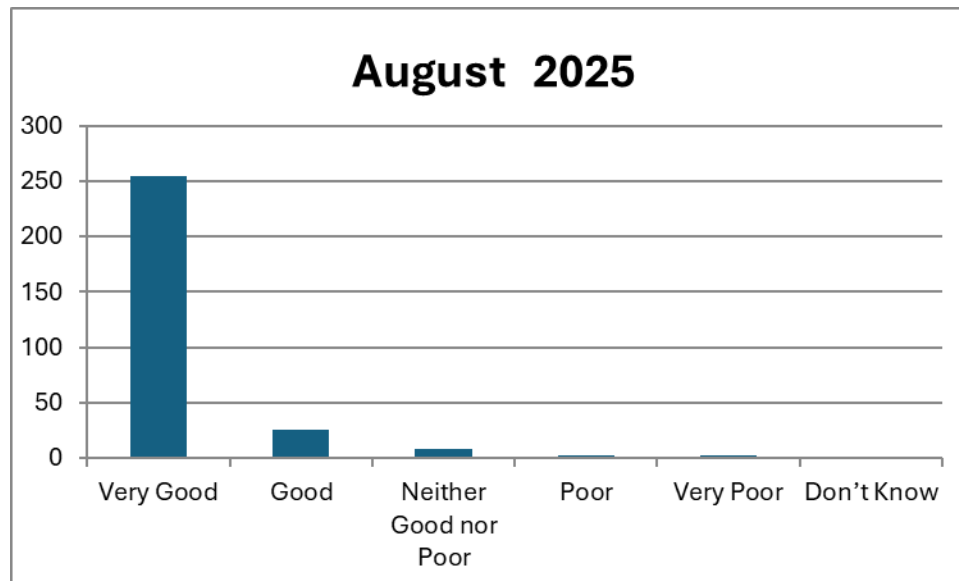


Friends and Family August 2025– Results

The figures below were collected through the month of August 2025 in surgery.



These are some of the comments we received.

Very Good	255
Good	26
Neither Good nor Poor	8
Poor	2
Very Poor	2
Don't know	1
Total comments	294

Comments: Pleasant staff, who treated me like a friend

Comments: Dr Bowns listened to my symptoms and explained everything he was prescribing me

Comments: Kayley was really lovely and easy to talk too

Comments: Excellent staff - Jayne Jones and Lily were so professional, efficient and genuinely friendly and caring.

Comments: The Nurse taking my blood sample was pleasant and polite. She completed the procedure efficiently, causing little or no discomfort.

Comments: Lauren called me in early, pleasant & quick

Comments: Felt like I was listened to and understood and was given the time didn't feel rushed

Comments: All aspects very good - information, explanation re procedure, reception, & friendly friendly attitude among staff.

Comments: Really didn't get what I came for because I had blood test 9 months ago she said there was no indication now you can tell from 9 months ago

Comments: Waiting time