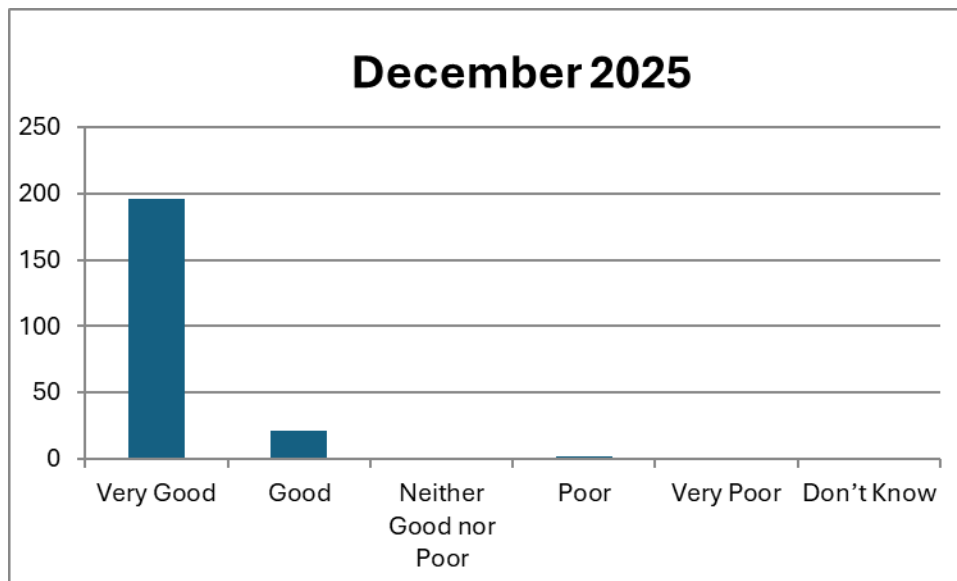


Friends and Family December 2025– Results

The figures below were collected through the month of December 2025 in surgery.



These are some of the comments we received.

Very Good	196
Good	21
Neither Good nor Poor	1
Poor	2
Very Poor	
Don't know	
Total comments	220

Comments: Dr Wolff was so understanding and she is really trying to find out what is going on with me.

Comments: Was seen prompt. Only came for a pill consultation however was offered additional services.

Comments: Physician Associate B Nawaz performed a thorough exam on my wiggly toddler, making him at ease and explained everything well throughout. Diagnosed and organised treatment efficiently. Lovely clinical manner. Great experience.

Comments: My appointment was at 4.40 & I was seen on time . Lauren was brilliant. Checked my height, weight, pulse ,blood pressure & took my bloods .I was in and out in 10 mins .it was brilliant. I told Lauren exactly that it was exactly what it should be like

Comments: Due to car breakdown and having to arrange lift I was 6 mins late, so nurse said she wouldn't have time to do blood pressure or pulse. Wouldn't mind but usually have to wait 10 mins after appt time before being called in. I had tried to ring practice to say I might be late but after waiting ages for recorded message to go through the spiel I was told I was 8th in the queue so didn't get through.

Comments: Dr hadn't read notes, outcome of appointment disappointing

Comments: Miss Claire that attended to me was nice and gentle especially with the injection