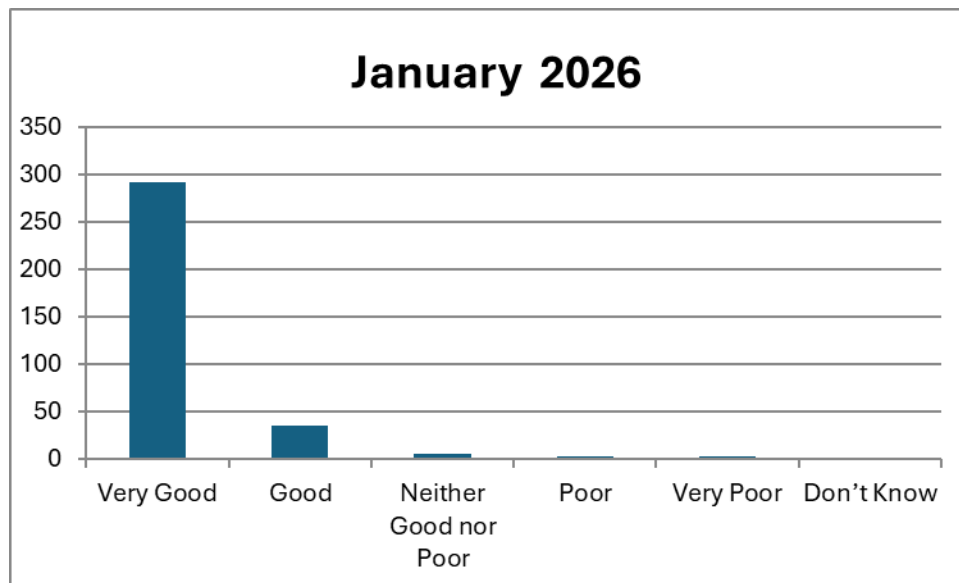


Friends and Family January 2026– Results

The figures below were collected through the month of January 2026 in surgery.



These are some of the comments we received.

Very Good	292
Good	35
Neither Good nor Poor	5
Poor	3
Very Poor	3
Don't know	2
Total comments	340

Comments: Went in on time, very polite friendly member of staff. Put me at ease.

Comments: All the staff are very friendly and attended to patients without biases or discrimination.

Comments: Appointment was fine but said I would get a prescription sorted for my canker sores but didn't say when so after two days of not hearing anything I rang reception and nothing had been done, so my sores were just sore for longer

Comments: Called at 8am, spoke to receptionist within a couple of minutes. Nurse called me back within 15 minutes and gave me choice of appointments that day. My daughter saw Mandy and she was extremely friendly and did a very thorough check for her. Fantastic practice and fantastic staff

Comments: Easy enough to get an appointment and had 2 reminders leading up to the appointment. The doctor is very helpful and easy to talk to, I didn't feel rushed at all. An excellent experience as always. Thank you.

Comments: The lady that did my smear test made me feel so comfortable and at ease she was lovely

Comments: Efficient and lovely staff