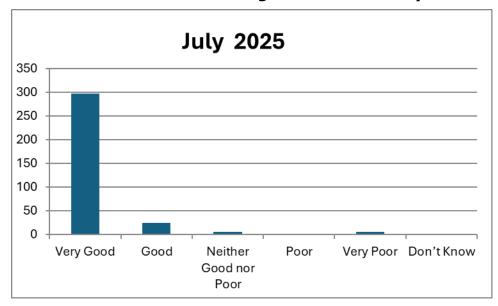
Friends and Family July 2025 – Results

The figures below were collected through the month of July 2025 in surgery.



These are some of the comments we received.

Very Good	297	
Good	25	
Neither Good nor Poor	6	
Poor	2	
Very Poor	5	
Don't know	1	
Total comments	336	

<u>Comments:</u> All the staff were very helpful.

<u>Comments:</u> I asked for some medication to help me sleep but was declined anything

<u>Comments:</u> The lady who I had my appointment with was very friendly and knowledgeable and helped me with the questions I had.

<u>Comments:</u> On time friendly staff always.

Comments: Polite and good service

<u>Comments:</u> I didn't find the nurse very approachable or knowledgeable.

<u>Comments:</u> As per usual everyone is so friendly and kind. Lauren is a pleasure to visit. Can't thank surgery enough for what they do for me. Best surgery in Barnsley.

<u>Comments:</u> I was sat waiting for the phone call, but no one rang until much later and I wasn't kept informed at all

<u>Comments:</u> Kayley is very supportive and keeps me motivated. I will miss her

<u>Comments:</u> Less the lady I saw was really good and listened to what I had to say which was really helpful so well done to the surgery for having a good crew to rely on

<u>Comments:</u> Receptionist was really helpful