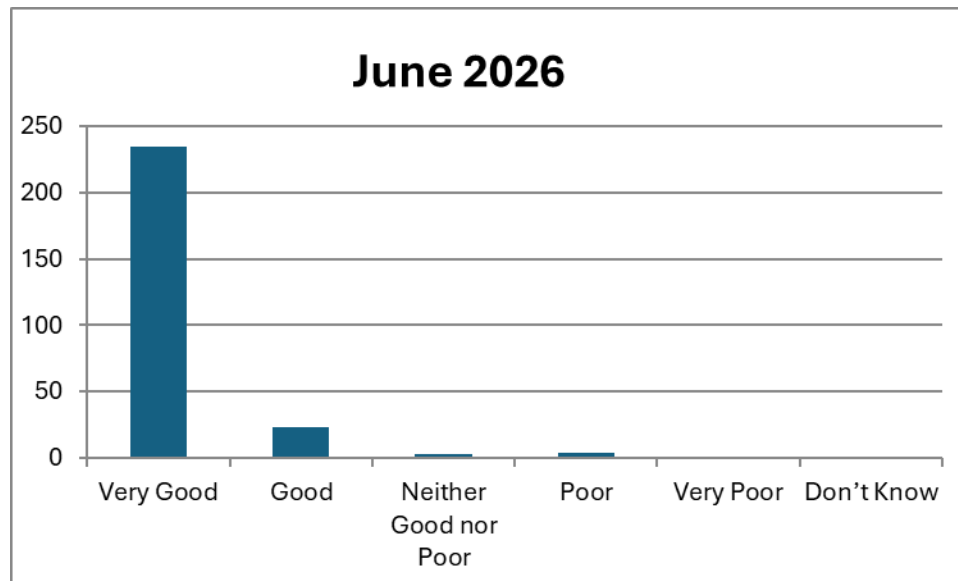


Friends and Family June 2026– Results

The figures below were collected through the month of June 2026 in surgery.



These are some of the comments we received.

Very Good	234
Good	23
Neither Good nor Poor	3
Poor	4
Very Poor	1
Don't know	1
Total comments	266

Comments: From reception to the lady who met me I had a great experience very calm and welcoming and helpful

Comments: I had a 25 minute delay in my appointment. When I booked in, the system said there was a 3 minute delay. The actually appointment was very good.

Comments: As always we have a good service from all members of staff at the surgery. Thanks

Comments: The Dr was very helpful and very easy to talk to. She was also very thorough. She explained everything she wanted to do and why.

Comments: Nice and friendly staff

Comments: Because the health professional with whom I had appointment with took less time to check me thoroughly

Comments: Friendly and respectful stuff

Comments: Was told to go to pharmacy to book a blood test, where I was told they didn't do it. Had to go back to reception. I wasn't actually told what the doctor thought was wrong with me, just prescribed tablets that I had no idea what they were for.