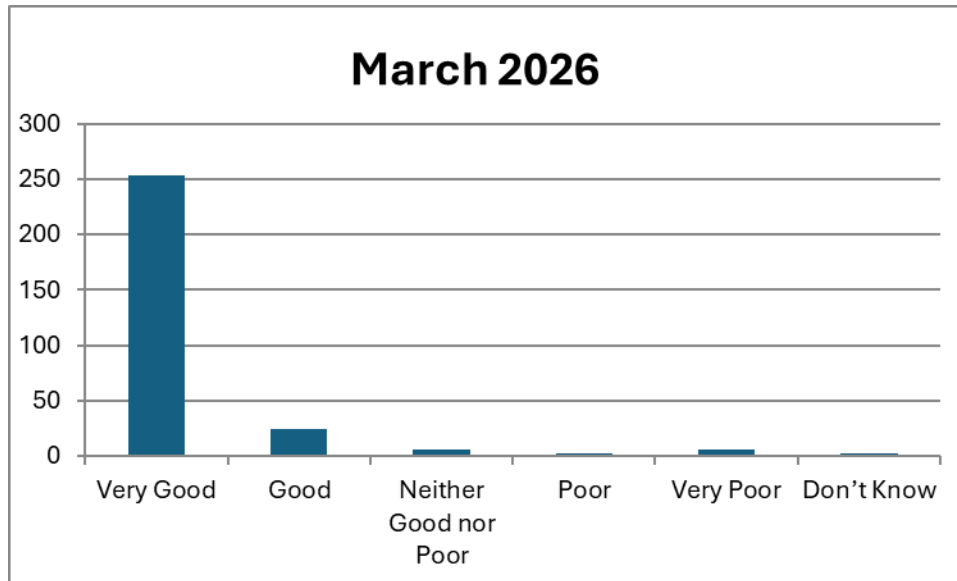


Friends and Family March 2026– Results

The figures below were collected through the month of March 2026 in surgery.



These are some of the comments we received.

Very Good	254
Good	24
Neither Good nor Poor	6
Poor	2
Very Poor	6
Don't know	2
Total comments	304

Comments: The nurse was really polite explained everything felt really at ease.

Comments: After I explained my problem.. the doctor assessed the situation and put forward a plan of action. I am now awaiting an appointment for X-rays.

Comments: The dr didn't listen to me and proceeded to still talk about a reason I wasn't there for.

Comments: The Dr had not stated what my blood tests were for so the nurse could not do them a wasted journey

Comments: Explaining what I could do to help my problem improve. She was very helpful and she said she would contact me later to see if I needed to be referred to the hospital.

Comments: The reception is quiet and calm. The receptionists are very kind and friendly. The nurse or doctor was so helpful and friendly. It was a smooth process

Comments: Reception staff are lovely really helpful and everyone is so nice

Comments: The nurse was efficient but I thought it was about the accident to my head when I fell down the stairs but I didn't say anything to the nurse because the nurse told me straight away it was for my bloods.