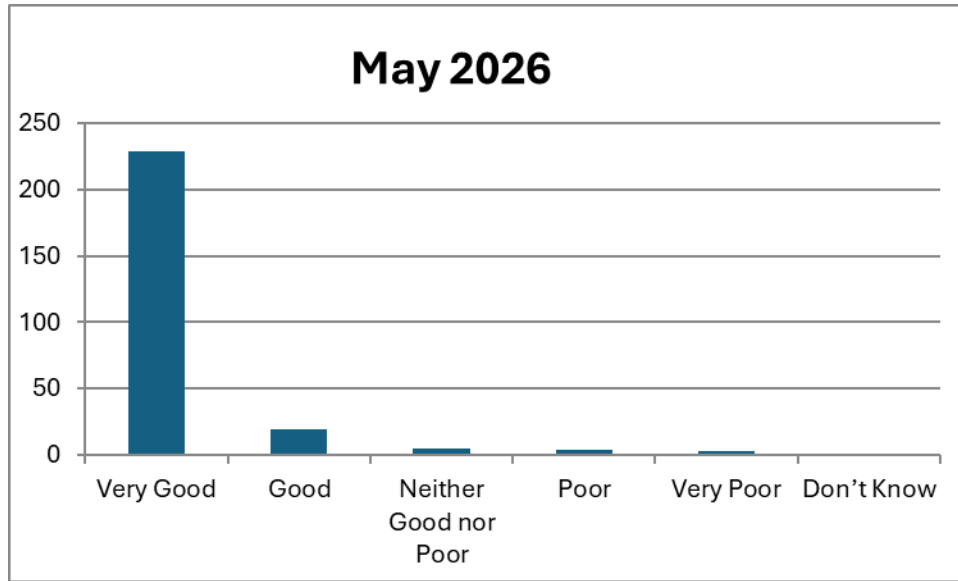


Friends and Family May 2026– Results

The figures below were collected through the month of May 2026 in surgery.



These are some of the comments we received.

Very Good	229
Good	19
Neither Good nor Poor	5
Poor	4
Very Poor	3
Don't know	0
Total comments	260

Comments: I was able to book the appointment a week ahead (HRT check) and the staff and doctor were all nice and helpful.

Comments: I was seen on time by Lauren who took the time to explain everything and after asking the Dr on duty, took an extra blood test to put my mind at rest concerning another issue I'd gone down with.

Comments: I always find the staff friendly and helpful, they are always willing to engage with any problems you may have beyond the standard treatment

Comments: On time appointment results discussed and explained in full pleasant person actions on what to do on going forward

Comments: Painful procedure when normally nothing

Comments: My appointment card said 11.50 when I arrived at 11.40 it wouldn't let me sign in. Reception said I had missed my 11.30 appointment and couldn't be seen. Had to make another appointment but kept my card that does say 11.50

Comments: First time seeing my new Doctor and was extremely happy with the way she dealt with me. Very impressed with the way she answered my questions and generally putting me at ease.