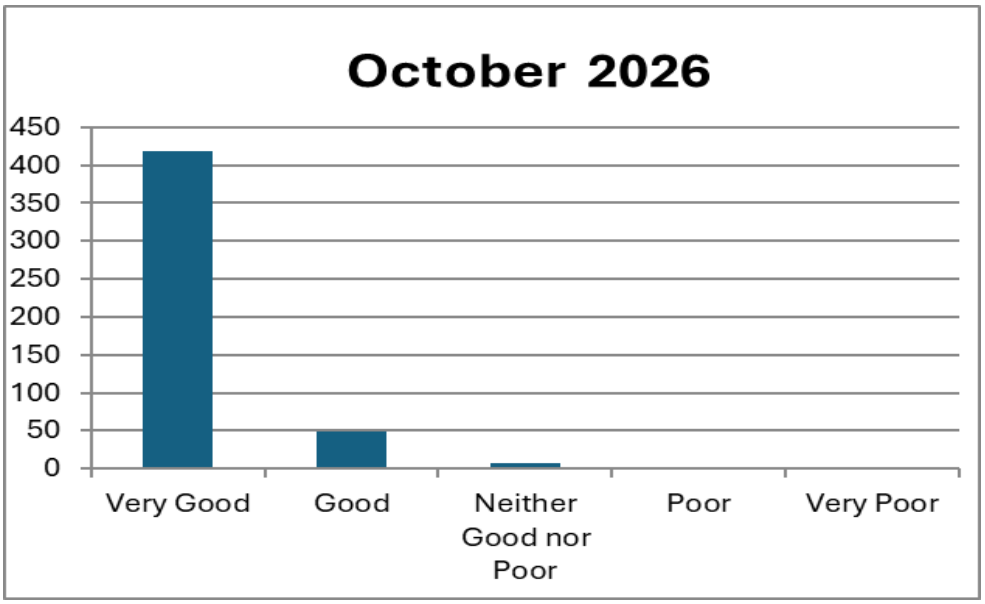
Friends and Family October 2026– Results

The figures below were collected through the month of October 2026 in surgery.



These are some of the comments we received.

Very Good	**419**
Good	**48**
Neither Good nor Poor	**8**
Poor	**2**
Very Poor	**1**
Total comments	**478**

Comments: The admin staff are excellent and the prescribing nurse gave me time and the news in a professional and helpful manner.

Comments: Jodie spent the time to discuss the options with me and I was able to make an informed choice about my HRT treatment.

Comments: Slightly disappointed I didn't have a derma scope for my ongoing issue of basal cell carcinoma.

Comments: This was for the Covid jab Thursday. Very well organised , and queuing was kept to a minimum. Well done. Thanks

Comments: In before my appointment time, out within seconds. Excellent well organised flu jab service. Lisa is always professional and lovely. All staff are brilliant. Thank you

Comments: As usual my appointment went without a hitch. The nurse was extremely pleasant and she explained fully the procedures, which put me at ease.

Comments: The GP listened to what I had to say and I didn't feel fobbed off or that I hadn't been listened to or taken seriously which has been the case previously, particularly at my former surgery. She was friendly and explained the reasoning behind the different tests and medication trials, which I understood.

Comments: I went for my flu jab I was in quick had it done no problem and out