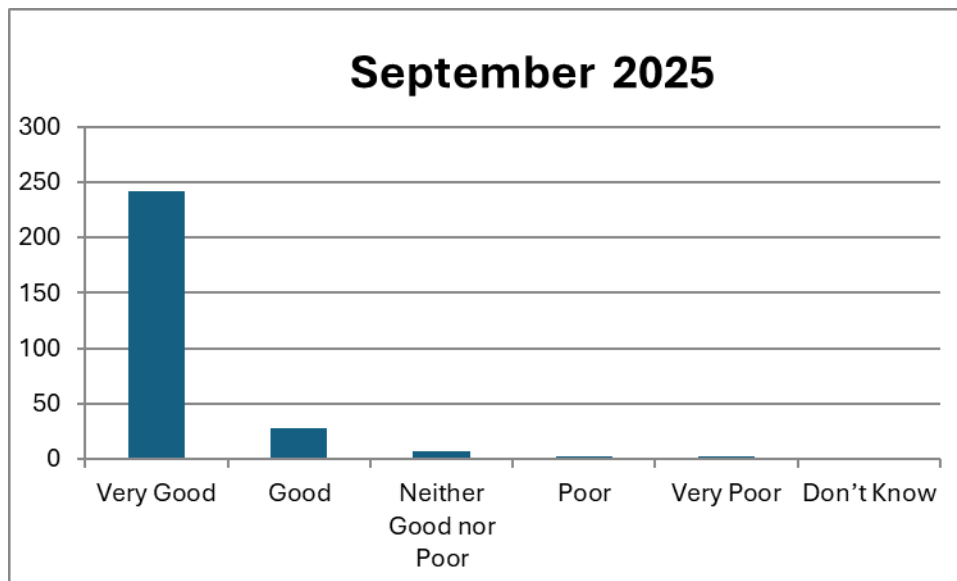


Friends and Family September 2025– Results

The figures below were collected through the month of September 2025 in surgery.



These are some of the comments we received.

Very Good	242
Good	28
Neither Good nor Poor	7
Poor	3
Very Poor	3
Don't know	1
Total comments	284

Comments: Friendly helpful listened to your problems on time

Comments: You can never get an appointment even after spending one hour on the phone trying to make a appointment

Comments: Dr took time to listen to my concerns and offered helpful advice and guidance and arranged follow up with me as needed.

Comments: Arrived at the surgery around 10 minutes prior to my appointment time, i was called into my appointment as soon as i had signed in so no waiting and was seen by a lovely, friendly health care assistant.

Comments: Lovely helpful staff

Comments: I only came for a blood test so wasn't waiting long. The nurse was very efficient and there was no bruise when I removed the plaster.

Comments: Doctor did not adjust my codeine tablets or change them for a different make I have took them for 15 years they are not working now

Comments: Friendly staff appointment on time made son feel really comfortable and he'd been nervous before attending