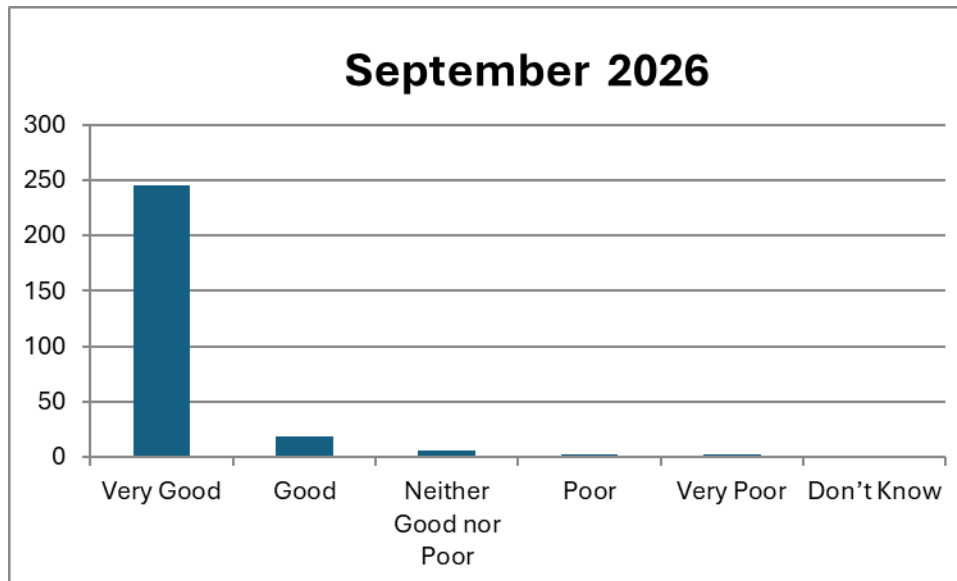


Friends and Family September 2026– Results

The figures below were collected through the month of September 2026 in surgery.



These are some of the comments we received.

Very Good	246
Good	19
Neither Good nor Poor	6
Poor	3
Very Poor	2
Don't know	0
Total comments	276

Comments: Rang up 8am wanted ear drops for an ear infection says that there are no appointments

Comments: Lovely clear and easy to understand, know what I have to try and do and also sent some information for me

Comments: Impossible for them to understand my situation, not all patients are the same.

Comments: i hadn't been in 5 mins when Jodie came out and shouted my name she's always very nice to me abd very caring

Comments: Everyone was very helpful and moved on quickly with the diagnosis

Comments: Wanted to talk and ask questions but didn't feel like I could, it felt like quantity over quantity right from the start

Comments: Very efficient and caring staff. I do my best to avoid going to the doctor's but I guess sometimes you have to go and the caring staff and environment makes it easier to come.

Comments: My appointment was on time and conducted in a friendly and efficient manner. I also felt listened to and was treated kindly and with respect.

Comments: Friendly and respectful. Saw that I had another appointment later and sorted that matter out at the same time. Thanks