

Information and advice about care and support

Connect to Support Surrey

Search our directory **Connect to Support Surrey** for local care and support services including; help with getting around, meal delivery services, local groups and activities and support to help people stay independent:

- **Website:** www.connecttosupportsurrey.org.uk

Equipment, technology and home adaptations

For those struggling with everyday tasks, then simple equipment, new technology or small changes to their home, can make the difference between living independently and needing help:

- **Website:** www.surreycc.gov.uk/adultequipmentandtechnology

The **home equipment finder** is an online searchable catalogue to help people access the right equipment and technology to suit their needs, keeping them safe and giving reassurance to loved ones:

- **Website:** www.surreycc.gov.uk/homeequipmentfinder

Adaptations can help people who are older or have a disability, stay in their own homes safely and for longer. Major adaptations can include things like converting conventional bathrooms into wet rooms or installing a 'through the floor' lift. Comprehensive, step-by-step guidance is now available online to help navigate the process:

- **Website:** www.surreycc.gov.uk/adultmajoradaptations

Support for carers

Support for those looking after a loved one, including details of applying for a carer wellbeing break payment:

- **Website:** www.surreycc.gov.uk/carers

Planning for your future events

Age UK Surrey, in partnership with Surrey County Council is providing information and advice at free local events and online webinars to help local people think about planning ahead for a time when they may need a little more support. Further details, including dates and a booking link is available by visiting:

- **Website:** www.ageuk.org.uk/surrey/planningforyourfuture

Finding out more about Adult Social Care

Online assessments

The simplest and often quickest way for a person to find out if they, or someone they care for, is eligible for support from the county council is to go online and complete an online form. There is also an online financial assessment to check if they are likely to need to pay for social care support:

- **Website:** www.surreycc.gov.uk/adultsocialcareonline

Paying for care

Information about planning and paying for support is available online:

- **Website:** www.surreycc.gov.uk/adultspayingforcare
- **Website:** www.surreycc.gov.uk/arrangingyourowncare

The Care Cost Indicator is a new digital tool which helps self-funders in Surrey to better understand the cost of long-term adult social care. Using a simple sliding scale, people can compare costs for residential care and care at home, looking by weeks, months or years.

- **Website:** www.surreycc.gov.uk/carecostindicator

General enquiries about care and support

For general enquiries about care and support, please contact the Adult Social Care Information and Advice Service:

- **Availability:** 9am to 5pm, Monday to Friday
- **Telephone:** 0300 200 1005
- **Textphone (via Relay UK):** 18001 0300 200 1005
- **Text (SMS):** 07527 182 861 (for the deaf or hard of hearing)
- **British Sign Language:** www.surreycc.gov.uk/bsl
- **Email:** asc.infoandadvice@surreycc.gov.uk
- **Website:** www.surreycc.gov.uk/contactadultcare

Professional referrals

For professional referrals, please visit:

- **Website:** www.surreycc.gov.uk/adultsocialcarereferrals

Supporting professionals

Adults, Wellbeing and Health Partnerships Information and Engagement Team Briefing

To receive the Adults, Wellbeing and Health Partnerships Information and Engagement Team Briefing, please email:

- **Website:** asc.engagement@surreycc.gov.uk

Essential e-learning to help you provide care and health information to residents

Our e-learning offer will help you understand how information, advice and signposting supports people to make good choices to keep them independent, safe and well and is an essential service that health and care organisations provide.

Learn more about our online resources and how to find valuable information about care and support, health and wellbeing to share with residents.

To access the e-learning, staff will need to register or login to the MyLearning platform:

- **Website:**

<https://learning.openelms.com/surrey/login/surreyadultsacademy>



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