



MERLAND RISE CHURCH

ADVICE CAFE

WELCOME PACK

Free drop-in hub for advice on debt,
benefits, and other important issues.

Merland Rise Church, KT20 5JG | 01737 362440

WEDNESDAYS
10AM – 12PM



Christina Lane
Operations Manager
admin@merlandrisechurch.org.uk

Welcome to Merland Rise Advice Café

Merland Rise Church is a vibrant and friendly community in Tadworth where everyone is invited to belong. From inspiring Sunday services to a relaxed café space, with barista coffee, delicious food and a soft play area for under 4s, there's something for everyone. We are passionate about connecting people, supporting families, and making a real difference in the local community. It's also the perfect home for the weekly Advice Café, offering a warm, welcoming space where you can get guidance, support, and meet friendly faces. Come in, feel at home, and discover all that Merland Rise Church has to offer!

In this booklet you'll find out about the organisations who attend our Advice Café. Each of them offers different types of support. Come along, have a cup of tea and a slice of cake and feel free to talk to any of the advisors here.

Key to when organisations are at the Advice Café



Every week



Every two weeks



Every four weeks



Good Company

We're here to help you if you're facing financial difficulties. At Good Company, we provide practical support and guidance to help you manage debt, access benefits, find housing advice, and connect with other services that can make life easier. We also offer emotional support and work with the community to make sure you don't have to face challenges alone. Come and speak to us at the Advice Café – we're here to listen, guide, and help you take the next steps.

Alison Mitchelmore, Support Worker

Email: support@goodcompany.org.uk



CAP

At CAP we support people with debt advice and a route out of debt. We also offer budgeting courses and support. Alongside this, we walk with you step by step, offering practical help and encouragement so that money worries don't have to control your life. Our friendly team can guide you through managing bills, dealing with creditors, and finding a long-term solution that works for you. Whether you need urgent debt support or just want to build stronger money skills for the future, we're here to help you find hope and freedom.

Lucy Bahiti, CAP Epsom and Ewell Debt Centre Manager Email:

lucybahiti@capuk.org



Hear for you

Hear for you offers a listening service, in a relaxed and safe environment, to all who may find life hard, or may feel lonely or struggle with building relationships. As a church, here at Merland Rise, we can also offer many other things to our surrounding community e.g. for children, young adults and the seniors; we have numerous and exciting clubs and social activities. A new initiative is our NAIL IT programme which is a support group for those who struggle with any type addiction in our community. Present at Merland Rise Advice Café weekly with coffee or tea in hand!

Dave Thomas

Email: dbthomas@hotmail.co.uk



Mary Frances Trust

Mary Frances Trust (MFT) offers free community-based mental wellbeing support for Surrey residents aged 16 and over who are experiencing mental or emotional health challenges. Our services include one-to-one support, wellbeing activities, peer support groups, and practical advice on issues that can affect wellbeing—such as debt, housing, and benefits. We also provide volunteering opportunities that enable people to contribute to our work, help deliver our services and support our co-production ethos of working in partnership with individuals who have lived experience of mental health challenges. For a full list of activities and services, please visit:

www.maryfrancestrust.org.uk/how-we-help/

Parvin Ahmed, Area Coordinator for Banstead, Epsom & Ewell
Email: parvin@maryfrancestrust.org.uk / Mobile: 07380857701

One You Surrey

One You Surrey, funded by Surrey County Council, provides free, non-judgemental support from trained stop-smoking advisors. We'll help you set a quit date, supply quit aids including patches, gum, mouth spray and vapes, and offer up to 12 weeks of personalised, one-to-one support to help you become smoke-free for good.

Claire Goddard, Community Outreach and Inclusion Officer
Email: hello@oneyoursurrey.org.uk

Citizens Advice

Reigate and Banstead Citizens Advice Outreach Service offers help with Benefits, Housing, Debt, Immigration, Family and Relationships and Consumer issues to name a few areas, but we are happy to help or signpost with any problem. We liaise with all the other agencies at the Advice Cafe and hope to give you the best possible advice and support, to improve your life and wellbeing. If you know anyone in need of help but can't come to the Advice Cafe, we also offer telephone appointments or home visits. Please let us know how we can help...

Helen Howe, Outreach Project Coordinator
Email: hhow@carbs.org.uk





Raven Housing Trust

Our Moneywise Team offers support to Raven tenants over the telephone, at Raven House offices or in your home with:

- Applying for benefits you might be entitled to
- Challenging benefit decisions if you think they may be incorrect
- Help with change of circumstance notifications
- Applying for grant schemes
- Budgeting and prioritising debts
- Accessing other organisations that might be able to help such as food banks, food clubs, Citizens Advice and LEAP
- Making an application to Raven's Customer Support Fund.

Vicki Preedy and Katrina Rihan, Benefit and Money Advisers
Email: moneywise.team@ravenht.org.uk



Work Smart Surrey and Sussex

Work Smart Surrey and Sussex is a partnership project which aims to reduce the barriers that you might be facing to get a job or better paid work. We are here to help you identify what you need and support you to achieve each step. One to one support delivered face to face, and remotely by phone and online, which includes:

- 121 dedicated Employment Adviser
- Workshops and network sessions
- Identifying what barriers are stopping you from finding work
- Accessing quality volunteering, work experience and training opportunities
- Information, advice and guidance about your CV, interviews and your work life skills
- Guidance on maintaining employment, upskilling and building your career path

Kerry Gordon, Employment Support Adviser
Email: employment@ravenht.org.uk



Surrey Family Information Service



Looking for support or information for your family, or for services and activities for children with additional needs and disabilities?

The Surrey Family Information Service is here to help. We provide free, impartial information and signposting for families with children and young people aged 0 to 25. Whether you're looking for registered childcare, local activities, holiday clubs, or support groups, we're your go-to resource. Our aim is to help all families make safe and healthy choices and find the right support when they need it. You can access our services anytime —it's quick, easy, and free.



We also host Community Connector Drop-ins at The Epsom Downs Family Centre, open to anyone who wants to come along. Keep an eye on our website for up-to-date information on events and activities:

www.surreycc.gov.uk/children/support-and-advice/families

**Sue Hughes, Community Connector for South East Surrey
(Mole Valley, Reigate and Banstead and Tandridge)**

Email: sue.hughes@surreycc.gov.uk

Reigate and Banstead Borough Council



My role is to help local people to come together and make positive changes in their community.

I can support you with:

- Connecting people to hyper local services
- Referring and signposting to support services
- Helping people set up community groups to improve the neighbourhood they live in
- Bringing local partners together through a quarterly meeting (Preston Partnership Group)



Maria Hewson, Community Development Worker for Preston/Tattenhams

Email: maria.hewson@reigate-banstead.gov.uk



Waythrough

Are you in need of support to return to work, support to speak to your employer regarding adjustments in the workplace or support to find new employment? Waythrough offers support to those who are suffering with a health barrier that is impacting their employment or their ability to work. Through the Workwell service, we have a dedicated Workwell Coach who can support you. This isn't just about employment. It's about listening, wellbeing, lifestyle, and motivation – all aspects of someone's health and wellbeing. We will be based at Merland Rise Church from 10:00 – 12:00 every other Wednesday, or please feel free to pick up a leaflet from the café and you can access our referral form there.

Kelly-Marie Taylor, Service Manager

Email: kelly.taylor@waythrough.org.uk



Free and low-cost community activities at Merland Rise Church

- **Soft Play** – A fun soft play session for children aged 4 and under, running on Thursdays and Fridays at 9:30am, 11am, 12:15pm and 1:15pm. £2.50 per session.
- **Tiny Tots** – A relaxed drop-in group for parents and babies to meet others and enjoy time together, meeting Wednesdays from 11:45am – 1:15pm.
- **Bible Buds** – Stories, crafts and fun for preschoolers, meeting Fridays at 10:30am.
- **Rock Solid** – Crafts, games, stories and fun for children aged 7–11, running Mondays at 6:15pm. 50p per week.
- **Table Tennis** – A friendly table tennis session for all abilities, meeting Wednesdays from 9:45am–12:15pm.
- **Thursday Group** – A welcoming group for friendship and optional crafting, meeting on the 1st and 3rd Thursday of each month from 1:15–3:15pm.



- **Café** – Merland Rise Church Café, open Wednesdays, Thursdays and Fridays from 9:30am–2:30pm, serving breakfasts, lunches and homemade cakes.

For more community activities, visit:

<https://www.merlandrisechurch.org.uk/calendar/>



MFT MARY FRANCES TRUST
Inspiring Mental Wellbeing

christians
against
poverty
CAP

citizens
advice Reigate & Banstead

Raven
Housing Trust

COMMUNITY FUND

good company
supporting our community

Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

Work Smart
Surrey & Sussex

Surrey Family Information Service

Work Well
Waythrough

HEAR FOR YOU

ONE YOU
SURREY

Our regular advisors can help with a variety of areas of support.