

WOODLANDS MEDICAL PRACTICE

OPENING HOURS

Monday to Friday

8am – 6.30pm

Appointments available to book 7 days a week including blood tests, chronic disease reviews and cervical screening

Telephone: 0161 962 1332

Principal GP:

Dr Zammad Chishti

Practice Manager

Fiona Butcher

Feb 2026 Newsletter

CHANGES TO PRESCRIPTION ORDERING

How to order your prescription from 1 March 2026

You can order your repeat prescription in the following ways:

- Using the NHS App
- Through our website:
- In person at the reception desk

What has changed?

In the past, some pharmacies were allowed to order prescriptions for patients.

From now on, this will only be allowed in special cases.

This option will usually be for patients who:

- Receive their medicines in blister packs, or
- Need special medication support

The decision will be made by the Practice and the Pharmacy.



Can I order my medication over the phone?

No. We cannot accept prescription requests by phone.

This is because:

- We must keep a clear record (audit trail) of all requests
- This helps us issue medicines safely and correctly
- It is a legal requirement

We understand this may feel inconvenient.

However, it helps protect your safety and the Doctor signing your prescription.

I'm not good with technology or I don't have internet access. What can I do?

Do not worry. We are here to help.

We are not trying to make things difficult.

We are happy to take the time to support you.

You can:

- Visit the surgery with your phone, tablet, or device, and we will show you how to order online
- Order on paper using a handwritten request
- Speak to us at reception if you need help

We can also tell you about local charities and services that may be able to help with:

- Internet access
- Mobile data

I have downloaded the NHS App but can't see all my information. What should I do?

This is easy to fix.

You can:

- Send an admin request through our website asking reception to confirm your access, or
- Come to reception and ask us in person

We just need to confirm your identity to update your access.

I have the NHS App, but not all my medications are listed. What should I do?

If a medication is not listed, this usually means:

- It is not authorised as a repeat prescription, or
- The number of repeat issues has run out

Many of these medicines are called “acute” medications. These cannot be requested as repeats on the NHS App.

You can:

- Submit an admin request on our website, or
- Hand in a written request

This asks the doctor to review the medication and decide if it can be issued again.

You cannot request these medications through the NHS App, even using the free text box.

I usually request my prescriptions by email. Can I still do this?

No. We no longer accept prescription requests by email.

Any email requests will be redirected to:

- The NHS App
- Our website
- In person at the surgery

Prescription Requests take 72 hours, If you need an urgent prescription, please ring NHS 111 and request a 3 day supply.

Have you got feedback?

We welcome **all feedback**, both positive and negative.

Your comments help us improve our services, reflect on what we do well, celebrate successes with our team

Let us know By email at: gmicb-mh.woodlands@nhs.net



TYPES OF PRESCRIPTIONS EXPLAINED

Acute Prescriptions	Repeat Prescriptions
<p data-bbox="110 275 792 310">Short-term medication for a specific problem</p> <p data-bbox="110 352 748 388">Acute prescriptions are for medication that is:</p> <ul data-bbox="159 430 800 548" style="list-style-type: none">• Needed once or for a short period of time• Not taken regularly <p data-bbox="110 590 391 625">Examples include:</p> <ul data-bbox="159 667 781 785" style="list-style-type: none">• Antibiotics• Short courses of pain relief• Creams or treatments for a new problem <p data-bbox="110 827 391 863">Important to know:</p> <ul data-bbox="159 905 800 1127" style="list-style-type: none">• Acute medications cannot be ordered automatically• They usually require a clinical review• You may need to submit an online request or speak to a clinician before they are issued	<p data-bbox="824 275 1502 310">Regular medication for long-term conditions</p> <p data-bbox="824 352 1513 430">Repeat prescriptions are for medication you take ongoing, usually every month.</p> <p data-bbox="824 472 1333 508">Examples include medication for:</p> <ul data-bbox="873 550 1208 701" style="list-style-type: none">• Asthma• Diabetes• High blood pressure• Thyroid conditions <p data-bbox="824 743 1110 779">Important to know:</p> <ul data-bbox="873 821 1518 1094" style="list-style-type: none">• These medicines appear on your repeat prescription list• They must still be requested each month• The easiest way to order is via:<ul data-bbox="971 982 1409 1094" style="list-style-type: none">○ The NHS App○ Online services○ Your repeat prescription slip <p data-bbox="824 1136 1518 1213">Please allow at least 72 hours for repeat prescriptions to be processed.</p>

NEWS FROM THE SURGERY

As many of you are aware we've had some changes within the practice over the last few months. We would like to take this opportunity to formally introduce and welcome our newest additions to the team and welcome back some familiar faces too. Firstly a big welcome back to Dr Marius Malanca who has joined us on a long-term locum position and as part of our Primary Care Network (PCN) – we know you will all make him feel very welcome.

On our reception team we sadly said goodbye to Rachel and Katie who moved into new roles before Christmas – we wish them every success in their new adventures. We are delighted to welcome Diana and Jade to our wonderful team and know that you will all make them feel very welcome. Both have a wealth of knowledge across the NHS Primary Care services ranging from Dentistry, General Practice and IGPR, we are truly delighted to have them at Woodlands.



Dr Azeez and Dr Osei-Nkruema have finished their GP Specialist Training at Woodlands. We know they will be wonderful General Practitioners and wish them every success in their future careers. Dr Maisha Chourhury is our new ST Trainee at Woodlands and will be with us part-time until August.

ENQUIRIES ABOUT WEIGHT LOSS INJECTIONS

We have received a large number of requests from patients asking to be considered for weight loss injections as seen on the media.

At present the NHS criteria for weightloss injectibles is prioritised for patients with a BMI over 40 AND 4 or more co-morbidities which include:

- Type 2 Diabetes
- High blood pressure
- Heart disease
- Obstructive sleep apnea
- Abnormal blood fats

Feel free to...

Contact Us

Woodlands Medical Practice

9 Maple road

Brooklands

Manchester

0161 962 1332

gmichb-mh.woodland@nhs.net

thewoodlandsmedicalpractice.nhs.uk

Please take a look at the Greater Manchester Commisioners statement on weight management criteria here: [Weight management in Greater Manchester | Greater Manchester Integrated Care Partnership](#)