

Merrow Park Surgery needs you!



Have you ever thought about joining our Patient Participation Group?

**We are recruiting a group of patients to help improve our services.
Would you like to have your say and be involved in the bigger picture?**

Frequently asked questions

Q What is a patient participation group?

A It is a group of patients who volunteered to work with the doctors and practice staff to improve services for the community. We want this group to be as representative as possible of people who use the practice and to benefit them. The role of the PPG includes:

1. being a critical friend to the practice
2. advising the practice on the patient perspective and providing insight into the responsiveness and quality of services
3. encouraging patients to take greater responsibility for their own and their family's health
4. carrying out research into the views of those who use the practice
5. organising health promotion events and improving health literacy
6. regular communication with the patient population.

Q Do I have to attend meetings?

A No, we would love to see you at meetings but if that's not possible or you would prefer to take part in some other way, you can still be part of our patient group through other methods of communication (e.g. email/MS Teams/Zoom).

Q Why are we asking people for their contact details?

A We need to be able to contact you from time to time if you wish to be involved in the group.

Q Will my doctor see this information?

A No, we are only collecting contact information at this stage. You can contribute to the group without your doctor knowing you are taking part if you prefer.

Q Who else will be able to access my contact details?

A The details you provide will not be used for any other purpose or shared with anyone else.

Q How often will you contact me?

A Only a couple of times a year.

Q Do I have to take part in the group?

A No, but if you change your mind, please let us know.

Q What if I no longer wish to be a part of this group or I leave the surgery?

A Just let us know and we will delete your contact details.

Q Who do I contact if I have further questions?

A Email: reception.merrowpark@nhs.net , via the website <https://www.merrowparksurgery.nhs.uk/service/join-our-patient-group/> or call the surgery directly on (01483) 503 331

If you are happy to be part of the patient participation group, please complete the details below and return it to reception.

Name:

Email Address:

Mobile:

The following information will help to ensure we speak to a representative sample of the patients registered at this practice.

Gender:

- ☐ Male
- ☐ Female

Age range:

- ☐ Under 16
- ☐ 17 - 24

- ☐ 25 - 34
- ☐ 35 - 44
- ☐ 45 - 54
- ☐ 55 - 64
- ☐ 65 - 74
- ☐ 75 - 84
- ☐ Over 84

Which ethnic background do you represent?

White

- ☐ British
- ☐ Irish

Mixed

- ☐ White & Black Caribbean
- ☐ White & Black African
- ☐ White & Asian

Asian or Asian British

- ☐ Indian
- ☐ Pakistani
- ☐ Bangladeshi

Black or Black British

- ☐ Caribbean
- ☐ African

Chinese or other ethnic group

- ☐ Chinese
- ☐ Any other

Are you a Carer?

- ☐ Yes
- ☐ No