

Patient Newsletter

August 2026



142a South Street | Dorking | RH4 2QR
www.dorkingmedicalpractice.nhs.uk



Flu & COVID Vaccination Clinics

Our Autumn Vaccination programme is getting underway. We will be holding our main

Saturday vaccination clinics on:

- Saturday 3rd October and
- Saturday 10th October, as well as additional weekday clinics across all three of our sites.

If you are eligible for a flu vaccination, COVID-19 vaccination or both, we will be in touch with you shortly with further information about how to book your appointment, please look out for messages from the practice.



Introducing EMMA – Our New AI Receptionist

We recently introduced **EMMA**, our new **AI receptionist**, to help patients access our services and provide support with routine enquiries.

We recognise that there have been some challenges with the system since its introduction, and we are taking the feedback and concerns raised by our patients very seriously.

We are monitoring EMMA's performance on a daily basis and working closely with the software provider to identify and resolve the issues that have come to light.

Thank you for your patience, understanding and valuable feedback while we work through these challenges.



Staff Update

Welcome to the Team!

We are delighted to welcome a new member of staff to Dorking Medical Practice:

- **Dr Rochelle Sylvester** – GP

We are very pleased to have Dr Rochelle Sylvester join the team and look forward to working with her.

Please join us in giving Dr Rochelle Sylvester a warm welcome!



Jeans for Genes Week

Monday 14th September to
Sunday 20th September 2026



We are proud to be taking part in Jeans for Genes Week, supporting an important cause that helps children and families affected by genetic disorders.

We have signed up for the workplace fundraising pack and will be taking part during the week.

If you would like to find out more about the campaign or get involved, please visit the Jeans for Genes website or contact **hello@jeansforgenes.org**.

Thank you for supporting this important cause!



Thank you for being part of our practice community.
We're here to support your health and wellbeing.

