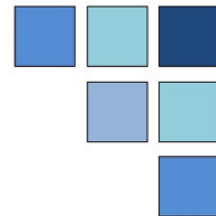


Capelfield Surgery Newsletter

Our website: <https://www.capelfieldsurgery.nhs.uk/> has full information about the practice.



Issue 3 – July 2025, Page 1

Welcome to the third issue of our practice newsletter. The purpose of the newsletter is to keep our patients informed of our current staff, the services we offer and the latest news and updates regarding medical campaigns. We hope you find the content useful and informative.

NHS App Functionality

The NHS App gives you a simple and secure way to access a range of NHS services. You can download the NHS App on your smartphone or tablet via Google Play or App store. You can also access the same services in a web browser by logging in through the NHS website.

What you can do with the NHS App

You need to prove who you are to get full access to the NHS App. With full access you can:

- Order repeat prescriptions and nominate a pharmacy where you would like to collect them
- View or cancel appointments
- View your GP health record
- Book and manage COVID-19 vaccinations
- Register your organ donation decision
- Choose how the NHS uses your data
- View your NHS number
- Use NHS 111 online to answer questions and get instant advice or medical help near you
- Search trusted NHS information and advice on hundreds of conditions and treatments
- Find NHS services near you

Other Services

Depending on your App settings you may also be able to use the NHS App to:

- Message your GP surgery or a health professional online
- Contact your GP surgery using an online form and get a reply
- Access health services on behalf of someone you care for
- View and manage your hospital and other healthcare appointments
- View useful links your doctor or health professional has shared with you
- View and manage care plans

Keeping your data secure

To access the NHS App, you will need to set up an NHS login and prove who you are. Your NHS App then securely connects to information from your GP surgery.

If your device supports fingerprint detection or facial recognition, you can use it to log in to your NHS App each time, instead of using a password and security code.

Patient Participation Group – Open Forum Event

There will be a drop in event at the surgery for patients on Wednesday 17th September at 19:30.

Patients will be able to listen to an update from the surgery, ask questions and provide feedback.

The surgery are looking to stream the event online for those that are unable to attend. Please check our website or Facebook page for more details nearer the time.



Our PPG have very kindly agreed hold their annual quiz night on Friday 3rd October at Claygate Village Hall. Please save the date and check our website or Facebook page for further details.

Staff Changes

Dr Amy Hunt is sadly leaving at the end of July to embark on a new journey as a private GP. Amy has been a real asset to the team at Capelfield since 2019 and will be greatly missed by staff and patients alike.



Dr Lydia Beastall will join us as our new salaried GP in August. Dr Beastall will be working Mondays, Tuesdays and Wednesday afternoons. She has recently qualified as a GP, is trained in contraceptive coil fittings and currently studying for the menopause specialist certificate.

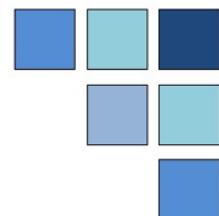
Practice Nurse Beverly Jeffreys recently left the surgery to reduce her working week and continue solely in her other nursing post. We wish her all the best.

From October we are excited to be joined by Practice Nurse Joanne Jones, the latest addition to our expanding nursing team. Joanne will be working Wednesdays and Fridays alongside our other Practice Nurse, Joanna Shaw (Wednesdays and Thursdays).

Our current GP trainees, Dr Nana Kozato and Dr Waj Yousuf are coming to the end of their one year rotations with us. From 6th August we will be joined by ST3 Dr Dionne Phillips (Mon, Tues, Thurs, Fri) and ST1 Dr Sofia Ahmed (Tues & Thurs).

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Vaccination Clinics

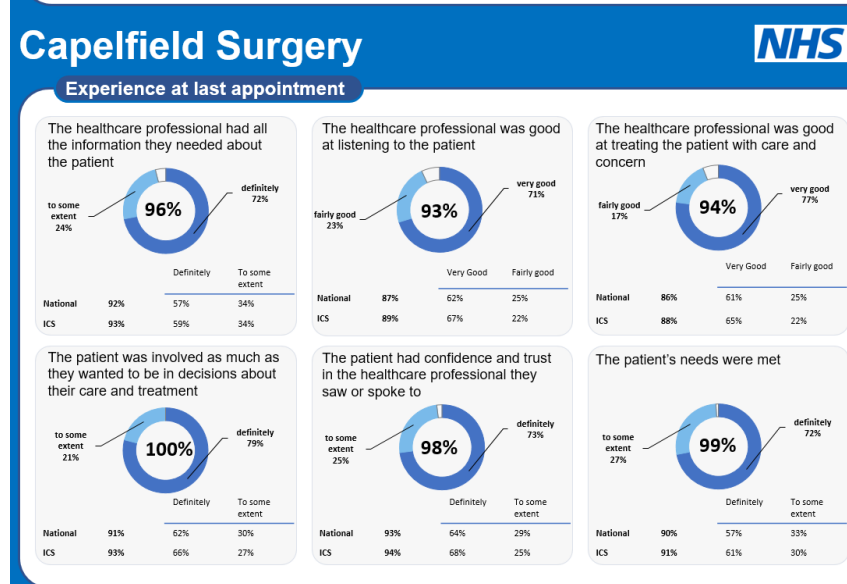
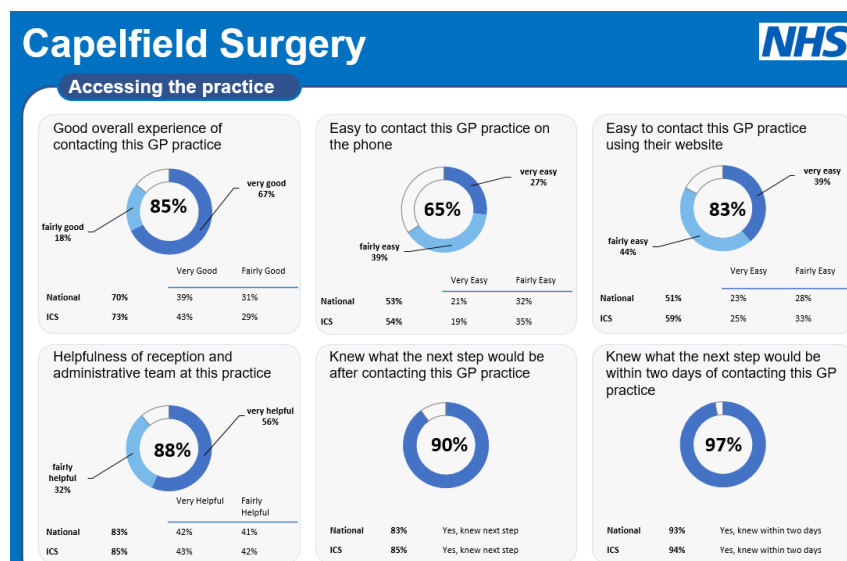
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We are currently offering a number of catch up clinics for shingles, RSV and Pneumococcal vaccines. Planning is also already underway for seasonal vaccinations such as flu and COVID-19 this autumn. Please see the table below for further details regarding clinic dates and eligibility. There is no need to call the surgery at this time, if you are eligible you will be contacted in the next two months.

Vaccines	Who is Eligible	Clinic Dates
Shingles	65 yrs & 70-80 yrs	August: 4th, 5th, 12th, 26th, 27th, 28th
Pneumococcal	Over 65's	August: 6th, 7th, 14th, 19th, 27th,
Child Nasal Flu	2-3 yrs	September: 3rd, 4th, 11th, 18th, 23rd. October: 2nd
Flu	Under 64 yrs with underlying health issues; Over 65 yrs	October: 4th, 8th, 14th,
COVID-19	Eligible patients will be offered COVID with their flu jab (over 75's and immunosuppressed individuals)	October: 4th, 8th, 14th,

General Practice Survey 2025 – Results

We have recently received the feedback from this year's national General Practice Survey and we are pleased to announce that Capelfield Surgery was in the top ten of the most improved surgeries in Surrey Heartlands over the past year. Please see ratings below or visit: <https://gp-patient.co.uk>



Children's Vaccination Catch-Up Clinics

The Surrey Child and Family Health service offer advice and information on immunisations and can help families find suitable catch up clinics. You can reach them by calling 0300 247 0025.

Alternatively their website has information on the when vaccines are due and how to get a vaccine that has been missed:

<https://surreychildandfamily.co.uk/services/immunisations>

Digital Triage – Did You Know

All requests for appointments are triaged by our duty doctor. The duty doctor will assign an appointment type that they feel best meets the patient's needs.

However, if you prefer a telephone appointment or face to face appointment please do let us know as it is your choice how you wish to be consulted.

Requests are triaged into urgent (same day - red) or routine (within 2 weeks – green) or pre-planned follow ups (up to 6 weeks - amber).



When submitting your request for an appointment it is helpful for you to let us know if you are not available on the day you made your request. An appointment will be allocated to you at an appropriate time. If we don't know your availability it may be too late to then allocate that to another patient who is able to attend at that time.

EE GP Plus Service

Our local primary care network is working hard to provide additional GP appointments via the provision of additional telephone appointments. This service is run by Esher Green Surgery so you may be contacted by GP's who do not work at Capelfield Surgery.