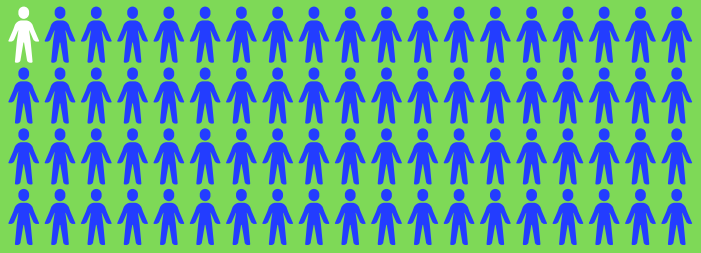
Pond Tail Surgery

October at a glance...



We now have **6,440** patients registered at the practice, with 52 new registrations in October.

Our staff went out on **113 home visits** including supporting winter vaccinations

We processed 2,334 clinical documents...

...issued **2,171** medications...

...made **180** referrals...

...received 2,001 telephone calls

...and received 3,085 online appointment and administration requests

We carried out 3,494 appointments, of which...

53% were with a GP or ANP

84% were face to face

On average, patients spent 2 $^{1/2}$ **minutes** in the waiting room before their appointment.