

Moat House Surgery
Worsted Green
Merstham
Surrey
RH1 3PN
Tel: 01737 642207
www.themoathousesurgery.nhs.uk

Caterham Valley Medical Practice
Eothen House, Eothen Close
Caterham
Surrey
CR3 6JU
Tel: 01883 347811
www.caterhamvalleymedicalpractice.nhs.uk

Greystone House Surgery
99 Station Road
Redhill
Surrey
RH1 1EB
Tel: 01737 761201
www.greystonesurgery.nhs.uk

9th March 2026

If you require this letter in a different format, please contact us via our website or by phone.

Dear Patient

We are pleased to announce that Caterham Valley Medical Practice, Moat House Surgery and Greystone House Surgery will complete our merger on 1st April 2026. This final step will enable all Practice teams to work on one system, improving services for patients and staff. Please be assured that as a patient, you will not experience any change in how you contact your GP Practice.

The new merged Practice will be called The House Partnership, but each Practice will retain its current name and continue offering the same services. Phone numbers and websites will remain unchanged.

Why do the surgeries need to merge?

By expanding to become a larger team it will allow us to offer a broader range of services, enhancing patient access, providing greater resilience and increasing our ability to adapt to change and ensure we continue to meet the needs of our patients.

In addition, as one Practice Team we will also only have one set of regulatory obligations to meet, as set by the Care Quality Commission (CQC).

What do our patients think of the merger?

At the start of our journey together, all surgeries conducted a patient survey over a 4-week period which was shared with our patient participation groups (PPGs) and staff. Overall, patients supported the merger on the condition that all current good practice is retained. Subsequently our patient groups have met and are planning joint meetings in the future, hosted at alternate surgeries. More information on meeting details will be available on our Practice website. New members are welcome.

What will change?

As a patient, you will experience no change in how you contact your GP practice. Practice telephone numbers and websites will remain the same. All surgeries will operate the same appointment system and “same day” triage for urgent matters will continue.

From May 2026, as a larger practice, we will be able to offer patients a wider choice of GPs and healthcare professionals. With a combined and larger multidisciplinary team, patients will be able to access clinicians whose specialities best suit their needs (for example, our Pharmacists, or Specialist GPs).

Who will be based at which site?

All staff will continue to be based at their current site. **You will remain registered with your current GP, and you will be able to continue to see or speak to your usual GP who you know and trust.**

Alternatively, should you wish, you will be able to attend one of the other locations within The House Partnership if more convenient. Full details of our staff can be found on our websites www.caterhamvalleymedicalpractice.nhs.uk, www.themoathousesurgery.nhs.uk or www.greystonesurgery.nhs.uk.

Where is Caterham Valley Medical Practice and is there public transport?

The address is Eothen House, Eothen Close, Caterham Valley, CR3 6JU. Buses 357, 400, 407, 409, 411, 434 and 540 pass near the Practice (www.surreycc.gov.uk/roads-and-transport/buses-and-other-transport/bus-timetables/redhill-horley-and-east-surrey) as well as a main line train station.

Where is Moat House Surgery and is there public transport?

The address is Worsted Green, Merstham, Redhill, RH1 3PN. Buses 405, 430 and 435 pass near the Practice (www.surreycc.gov.uk/roads-and-transport/buses-and-other-transport/bus-timetables/redhill-horley-and-east-surrey).

Where is Greystone House Surgery and is there public transport?

The address is 99 Station Road, Redhill, RH1 1EB. Buses 100, 405, 420, 435 and 460 pass near the Practice (www.surreycc.gov.uk/roads-and-transport/buses-and-other-transport/bus-timetables/redhill-horley-and-east-surrey).

How do I contact the Practice?

The Practice website and phone numbers will remain the same, for Caterham Valley Medical Practice, call 01883 347 811; for Moat House call 01737 642207; and for Greystone House, call 01737 761201.

All Practices are looking forward to working together, and we hope you appreciate the opportunities this collaboration will bring. If you have any questions, please do contact us on www.caterhamvalleymedicalpractice.nhs.uk, www.themoathousesurgery.nhs.uk or www.greystonesurgery.nhs.uk.

Alternatively, if you wish to share your feedback anonymously about any aspects of the service or your views about this merger, please contact Healthwatch Surrey via their website www.healthwatchesurrey.co.uk.

Yours sincerely



Dr Tabassum Siddiqui
Moat House Surgery



Dr Richard Wright
Caterham Valley Medical Practice



Dr Josie York
Greystone House Surgery