

## Use of AI Technology at Woodbridge Hill Surgery

Woodbridge Hill Surgery uses an AI-assisted clinical documentation tools to support clinicians during consultations.

### What this means

- With your permission to proceed with the consultation, the clinician may use Heidi to **assist with note-taking and summarising the consultation**.
- The technology helps clinicians focus more fully on listening and engaging with you, rather than typing during the consultation.
- The clinician **reviews, edits, and approves all clinical notes** before they are saved to your medical record. AI does not make clinical decisions.

### Confidentiality and data protection

- Your information remains confidential and is handled in line with **UK GDPR**, the **Data Protection Act 2018**, and the **common law duty of confidentiality**.
- AI Scribe tools are designed for use in healthcare settings and meets NHS data security standards.
- No decisions about your care are made by AI alone.

### Consent and your choice

- We rely on **implied consent** to use this technology as part of providing your care, in the same way as other clinical support tools.
- If you **do not wish AI to be used during your consultation**, please tell the clinician at the start of the appointment. This will not affect the care you receive.

### Questions

If you would like more information about how this technology is used, please speak to a member of our team or contact the practice.