Wonersh Surgery

Patient Participation Group (PPG)

Your Practice • Your Views • Our Community



Welcome to the Patient Participation Group's section of this newsletter.

We hope you are all enjoying this lovely autumnal weather. We would like to share with you a few of the things we have been doing over the last few months.

Public Engagement Meeting

On 18 April Wonersh Surgery Patient Participation Group hosted our fifth Public Engagement Meeting at Shalford Village Hall. The theme of this meeting was Children's Health with advice for parents, carers and grandparents on practical first aid for burns, scalds, seizures and choking. There were also hands on demonstrations on how to do paediatric resuscitation. It was well attended by young parents, family groups but particularly by grandparents with responsibility for caring for their grandchildren.

We were very grateful to Dr Welch, paramedics, nurses, reception staff and representatives from Shalford and Wonersh Pharmacies for giving up their time and talking to visitors.

Wonersh Fair

The Group had a stall at Wonersh Fair in July and engaged in some interesting discussions with local residents. The location of the blood pressure machine was raised as being positioned in a busy thoroughfare which is not very private and may discourage its use. Another resident asked if there could be more promotion on breast feeding and support from a breast-feeding counsellor and both these matters have been raised with the surgery.

We would ask any patients who wish to discuss issues like this to contact us by email at **wonershsurgeryppg@gmail.com**

Flu & Covid Vaccinations

More recently we assisted at the morning session for flu and covid injections, marshalling quite a long queue and directing those with mobility problems to an area where they were seen more quickly.

If you still need your flu and / or COVID vaccination please contact the surgery – we have another clinic on Saturday 17th October.

Working Together

Apart from this, we attend meetings with other PPGs so that we can learn from each other and we have been instrumental in helping other PPGs set up. We meet quarterly with a doctor at the Wonersh surgery to exchange information, discuss patient issues and hear from the surgery about any concerns they may have.

Social Prescriber at Wonersh

The surgery now has a social prescriber at Wonersh, whose role is to help people to improve their health and wellbeing by connecting them with practical, social, and community-based support. She works with individuals to understand what matters most to them and help address non-medical factors that may affect their health, such as loneliness, housing, finances, employment, or lifestyle issues. Social Prescribers empower people to take greater control of their wellbeing by linking them with local services, community groups, and activities that meet their needs, supporting a more holistic approach to care.

Praise for Reception

We have received comments giving lots of praise on the recent changes in Reception and the proactive nature of staff. To add to that, recent statistics show that **92%** of patients describe their overall experience of this GP practice as good while the national average is **77%** so, well done, Wonersh Surgery!

Next Public Engagement Session

Saturday 31 October 2026
11.30 am to 1 pm
Blackheath Village Hall,
Blackheath Lane, Blackheath, Guildford GU4 8RA

When you will hear Wonersh Surgery and PPG news and updates and there will be an opportunity to share your views and to raise any generic non-medical questions or issues you may have.

The PPG hope as many as possible of you can attend, and they look forward to hearing your thoughts.

Working together for a healthier community