

## **Accessibility statement**

This accessibility statement applies to this website.

This website is run by Huma. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (for example NVDA)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## **Feedback and contact information**

If you have feedback, or need information on this website in a different format, contact [info@huma.com](mailto:info@huma.com)

We'll get back to you in 5 working days.

## **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact [info@huma.com](mailto:info@huma.com)

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

Our offices have audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

Contact the practice to find out about audio induction loops and BSL interpreters.

## **Technical information about this website's accessibility**

We are committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

- Contrast of dashes in a Contents list. This has been raised as an issue with the NHS design team, who have added it to the [NHS.uk backlog on GitHub](#).
- For further information, please reference the [Huma Accessibility Statement](#).

### **Disproportionate burden**

Nothing on the site is a disproportionate burden to fix.

### **Content that's not within the scope of the accessibility regulations**

No content is outside the scope of the accessibility regulations.

### **Preparation of this accessibility statement**

This statement was last reviewed on 20 May 2026.

This website was last tested on 28 February 2024. The test was carried out by Livi.

The website is based on six templates. We took at least one page from each template to test. We chose pages that cover the range of user tasks and functionality on the site.

**Date Published:** 10th April, 2025

**Date Last Updated:** 20th May, 2026