



Appendix – NHS App

The NHS login [sic] and NHS App paragraphs below are provided by NHS England and must not be changed.

NHS England has placed a contractual requirement on Rapid Health that a practice's privacy policy must have the following content for their patients to use Rapid Health in the NHS App. This must be confirmed by participating practices before they may go live.

NHS login

If you access Rapid Health using your NHS login details, the identity verification services are managed by NHS England.

NHS England is the controller for any personal information you provided to NHS England to get an NHS login account and verify your identity and uses that personal information solely for that single purpose. For this personal information, our role is a "data processor" only and we must act under the instructions provided by NHS England (as the "data controller") when verifying your identity.

For more information on NHS login, see the [NHS login privacy notice](#) and [NHS login terms and conditions](#).

NHS App

You can access Rapid Health on the NHS App using your NHS login details.

If you sign in using NHS login, we will ask your permission to share your NHS login information with our service. This allows us to fill in some personal details for you, such as your name, date of birth and contact details.

We will not use your NHS login information for any other purposes. You can only share your NHS login information if you have proved your identity to NHS login.

You can choose not to share your NHS login information with Rapid Health but you will need to enter your information yourself whilst using the service.

For more information, see the [NHS login privacy notice](#) and [NHS login terms and conditions](#).