



Practice Meetings Template 2023

Meeting Name: PPG

Venue: Hersham Centre for the Community

Date and time: Tuesday 7th January 2025

Attendees	
John Jordan - Chairman	Charlie Cheeseman
Amba Dixon	Amy Hayes
Janet Koehli	Chris Koehli
George McDonald	Elaine Marchant

Agenda:

- Last Minute Meeting Actions
- Hersham Shopping Centre update.
- Hersham Village Hall – Access.
- Path into Surgery.
- Outreach in the community
- Brainstorming and ideas for 2025
- AOB

Minutes:

Last Minute Meeting Actions

- All agree

Hersham Shopping Centre update

- JJ updated the group on the rejected proposed development at Hersham shopping centre.
- Wendy Gibbs has contacted JJ to gain the surgery's opinion on the new development at Air Products. CC confirmed the GP's are willing to take a new surgery building on the site if this is the only option. CC suggested that Wendy contact the Surgery directly as the Partners would need to be made aware of all possibilities updates etc.

Action : JJ to take this message back to Wendy.

- Residents/shop owners of the centre have been given notice of eviction. This will be confirmed by JJ

Action: CC to contact the local pharmacists on their stance with regards to closing

Hersham Village Hall – Access.

- JJ wrote to the local council and has not had a response.
- Expressed concern of this being a building built for the community and not being used to in this capacity.

Path into Surgery

- JJ discussed this with local councillor, John O'Reilly, and has been informed there are no funds for this financial year and will be reviewed in the 2025/26 financial year.

Outreach in the community

- JK would like to go ahead with blood pressure clinics, as discussed in previous meetings with the PPG

Action: CC to arrange a meeting with JK and Dr Sahathevan (as this is her QOF area) to discuss how to progress

- Other ideas from the group: Peri/menopause talks with Dr Pepper
- A room at Hersham Centre can be made available for the clinics

Brainstorming and ideas for 2025

- AH raised her concern about CAMHS (child Adolescent Mental Health Service)
- The group feel the pathway to being referred is not currently working with the 18 month waiting times to be seen and the local children are suffering as a consequence
- This concern was discussed in-depth in the group and ways this can be approached
- The surgery are now completing ADHD checks in-house
- There are no local youth groups for the children in the area
- ICB have the contract for CAMHS

Ideas to Move forward and Action points:

AH and CK to work together to contact the ICB on how the pathways can be changed for the GP's to be able to prescribe for the young patients at the surgery

CC will raise this at the next locality meeting with the other practice managers and GP's re other PPG Members from other surgeries who may have a similar interest or concern

The Group would like feedback from Dr Pepper on her opinion - as safeguarding lead

Give AH email contact for ICB Childrens mental health lead.

GM will speak with partner, who used to host whole area PPG meetings, to these still happen? If so we need to be made aware.

AOB

- A patient at Hersham Surgery has a rare breast cancer and has raised this with CC that they would like to raise awareness of this cancer and have requested support from the surgery
- **Action:** CC would like to invite the patient to a PPG meeting for support
- CC has been made aware of our local hospital, ASPH, being inundated with patient in the emergency care units because of patients avoiding using hospitals in the ULEZ zones because of the congestion charges
- Update on WHAM PCN/Locality group: Hersham are working towards holding Saturday clinics and Weybridge practices holding clinics during the week for extra appointments. The Surgery's current extended access clinics are held at the Fort house surgery on a Saturday. The Practice are keen to run this in house.

- Hersham Surgery now have a contract with the local food bank and are able to refer patients who are in-need of this service

Next meeting date: Tuesday 25th February 2025 – 10am

Action Log

Action	Action Owner	To be completed when? If applicable
Notice to residents in centre: Contact local chemists	CC	
Outreach Topic: arrange a meeting with JK and Dr Sahathevan	CC	COMPLETE
Rare cancer: invite patient in to next PPG meeting	CC/AD	COMPLETE
CAMHS pathway concerns: see minutes	AH/CK & CC	Carry over to April meet
Hersham shopping centre update – Relay message back to Wendy.	JJ	complete

Action Log – From last meeting

Action	Action Owner	Completed
PDS/LINKS not working to make appointments – check not RED. feedback to reception manager	Nikki	complete
Contact ACURX re failed links being sent out. Pass feedback to RJ	CC	complete
Discuss a proposal to put to the council	CC and JJ	complete

Actions - ONGOING

Action				Action Owner	Completed
Trust pilot – point from last meeting Action: CC to look into this and feedback(In order to respond to google comments)				CC	Ongoing
Action: JJ to contact the council regarding the uneven pavement outside the surgery that is a danger for patients with mobility scooters and wheelchairs.				JJ	Ongoing