

Meeting Name: PPG

Venue: Hersham Centre for the Community

Date and time: Tuesday 2nd June 2026 – 10am

Attendees	
John Jordan	Jan Koehli
Geroge McDonald	Chris Koehli
Elaine Marchant	Charlie
Amy Hayes	Amba

Agenda:

- All agree on last minutes/actions
- CQC Update
- Health Coach
- New surgery update
- Planning proposals for golf course, Turner Lane, car park at Station
- AOB

Minutes:

All agree on last minutes/actions

- All agree
- Data regarding outside providers – DWP and Social Prescribers – 115 patients were seen between 1/1/2025 – 1/1/2026 – meaning 115 GP appointments were freed up during this time

CQC Update

- CQC report has come back as 'GOOD'
- The staff at the surgery and PPG are all very pleased with the result

Health Coach

- Louise attends the HCFC on a Monday and Friday and is reported to be very busy

New surgery update

- Planning still in progress

ACTION CC will request an update and feedback to the PPG

- The group feel with the new planning applications for further housing, that this really needs to be pushed forwards to meet the 12 month deadline

Planning proposals for golf course, Turner Lane, car park at Station

- Planning proposals in the area discussed and the impact this would have on the current surgery with already almost 10'000 patients
- Walton Train station proposal **REF2026-0036**
- CK has a meeting with Monica Harding coming up and will raise these concerns

Action: CC to email CK with questions regarding the planning permission for the new surgery progress

AOB

- Amy gave an update on the Voices of Hope taking over the community centre
- Voices of Hope have been very encouraging regarding continuing to be part of the community and try to use and keep as many of the volunteers as possible and the community groups to still be able to use the space.
- CC has already contacted the VOH in order to continue providing provisions through the Centre inc PPG meetings
- HCFC will be closing at the end of July, closed for one month for building updates and then re-open around September 2026
- There is a concern that the PPG may be charged for using the HCFC meeting room

ACTION: Amy to query this

- George gave an update on the Army Veterans
- No one available currently to take over his role in the area once George leaves
- Ongoing and GM will update the group at the next meeting
- JJ raised concerns on being able to book a nurse appointment through rapid health as there is no option apart from when a link is sent by the nurse
- It is not possible currently to add a link to the website to book a nurse
- The nurses will be asked to send a booking link when triaging the forms

ACTION: CC raise this with the nurses

NEXT MEETING: Tuesday 7th July 2026 – 10am

Action Log

Action	Action Owner	To be completed when? If applicable
Planning proposals: CC to email CK with questions regarding the planning permission for the new surgery progress	CC	
Can PPG use the Centre for meeting with no charge – AH to query this	AH	
Nurse to book appointment link sending to patients – Raise with nurses	CC	
Request new surgery update	CC	



Practice Meetings Template 2023

Action Log – From last meeting

Action	Action Owner	Completed
Data from outside providers within the surgery - CC to create a search on data for patients who have benefitted from being seen	CC	Completed
Invite Louise – health coach, to next meeting	AD	Louise on annual leave – invite to next meeting
PPG Poster - CC will create a couple of mock ups and share with the group before printing	CC	Completed