

Minutes of Zoom Meeting 27th February 2023

Those attending: Sandy Ross-Brown Barry Duplock Anna Larking Diane Parkinson Paul Haskell Mike Garrett Richard Flattau Jake Baldwin Gill Fellows Lucy Schleibach Susan Heightman Max Nicholson Lynn Siveyer	
Apologies: Margaret Phelps Monique Doherty (we missed you x) Tony Currie (welcome to the team)	
	Action
1. Sandy gave apologies for those unable to attend. And a warm welcome to the team to Susan Heightman and Tony Currie. Minutes of last meeting agreed by all.	
2. Our super special PPG project - 'Caring for Carers' was the main topic of the meeting with so much information being shared with the team. The sub-committee had linked in with Action for Carers, the CAB, PAH and learned so much about their services. Focusing on clarifying needs, organisations and what is known about them. Jill and Mike had visited the Action for Carers drop-in session in Hersham. Action for Carers, in particular have a mountain of information, events, links, to give to us, enabling sharing with our patient population. Anna had liaised with the CAB and Sandy with PAH. The big question is 'how do we reach out to our patients to make them aware of just how much support is there and available'? This is exciting for us all to investigate and action. We should remember the service that Crossroads provides and Cheer group. They will be included on our info. Page. The Carers link on the practice website will be greatly enhanced with all the new information, including a young carers link. MG and SRB to meet with LS at surgery in near future.	All GF MG
3. We will use the May Fair (20 th May) as a vehicle for sharing information, have leaflets available, information pages with website links. LS to e mail Paul with links re forms/benefits/etc. Team to put rota together for the Fair, BD to provide 'marble guessing jar' DP to put 'teddy name game' together, Susan will approach local business re possibility of fruit basket / guess weight game. Collection box – we will ask AforC. We have a new PPG member – Tony – who has let us know about the West End Fair – August. We are considering a stall at that Fair.	All LS SH PH DP BD
4. LS gave surgery update, of DH paediatric ANP and positive comments, how there will be a 'Daryl' link on the website providing signposting so childcare services. Information shared about GetUBetter App, new service for patients across Surrey – provides evidence based digital self management support for all common musculoskeletal injuries and conditions. This is the link: getUBetter - About us Reminder too about the First Contact Practitioner MSK appt availability - https://vimeo.com/574370220 - and the Saturday and evening locality Hub clinics. Lucy asked about face to face appointments – EGS doctors always have appointments available.	
5. Newsletter will be drafted very soon, will include a 'Carers' page. Asked Jake to help MJ and LS with bringing the newsletter together with URL, links, bulk messaging patient population.	LS MG JB
6. Great start to 2023. Thanks Sandy for guiding the brilliant PPG team providing such wonderful practice support.	
7. Remember PPG team – you have a link on the website, just let Jake know what you would like included Homepage - Esher Green Surgery NEXT MEETING: 3 rd April 2023 @ 6.30	