



## Patient Participation Group Meeting Minutes

Date: June 12<sup>th</sup> 2025

Venue: Bourne Hall Health Centre

Chair: Wijaya Mallikaaratchi

Minutes Taken By: Katie Bryant

### Attendees

- Carlan Dunkley
- Valerie Glazier
- Katy Bryan
- Wijaya Mallikaaratchi
- Dr Kolburn Bains
- Dr Sumathy Suntharalingham
- Dr Shauna McKeon

### 1. Welcome, Introductions and Apologies

The meeting opened with introductions and apologies noted.

- Katie Bryant kindly offered to take the minutes.

### 2. Practice Merger Update

- Dr Bains explained the background to the recent merger and the process involved.
- Challenges faced during the transition were acknowledged, along with feedback received to date.

### 3. Patient Enquiries

- A question was raised regarding whether patients would retain a named GP.
- Reassurance was given that patients will still have a registered GP.

### 4. Additional Services

- Discussion took place around expanding services, including:
  - Additional chronic disease management clinics
  - In-house phlebotomy services

- Improved access for patients previously registered at Stoneleigh Surgery to:
  - Minor surgery
  - Family planning clinics (locally or at their GP practice)

## **5. Patient Feedback**

- PPG members shared positive feedback about the care and service received at the practice.
- PPG members were encouraged to actively try and recruit new members.
- FFT (Friends and Family Test) feedback, which was overall positive, was shared and discussed.

## **6. Date of Next Meeting**

TBC